

Privacy Policy

Clearway Education

Last updated: April 2025

1. Who We Are

Clearway Education is a UK-based education consultancy that helps individuals assess their eligibility for higher education and connects them with university consultants. The data controller is Mohammed Musaddiq, Owner of Clearway Education.

Email: admin@clearwayeducation.co.uk

Telephone: 07721028198

2. What Data We Collect

When you contact us, we collect the following personal information:

- Full name
 - Phone number
 - Email address
 - Desired course or field of study
 - UK citizenship status and Student Finance England (SFE) history — used only to assess your eligibility for higher education
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3. How We Use Your Data

We use your information for the following purposes:

- To assess whether you meet the eligibility criteria for university attendance and student finance
- To refer your contact details to a university consultant within our network, who will assist you with your application

Your citizenship status and SFE information is used solely for the eligibility assessment. It is not passed to any third party.

Your name, phone number, email address, and course interest may be passed to a university consultant with your consent.

4. Legal Basis for Processing

We process your data on the following legal grounds under UK GDPR:

- Legitimate interests — to carry out the eligibility assessment needed to provide our service
- Consent — to pass your contact details to a university consultant

5. How Long We Keep Your Data

- Citizenship and SFE eligibility information: retained for up to 6 months from the date of your enquiry
- Name, phone number, email, and course details: retained for up to 12 months from the date of referral

After these periods, your data is securely deleted.

6. Sharing Your Data

We do not sell your personal data. Your details may be shared only in the following circumstances:

- Your name, phone number, email, and course interest may be passed to university consultants in our network, for the purpose of assisting your university application
- Citizenship and SFE data is never shared with any third party
- Where required by law or a regulatory authority

Once your details are passed to a university consultant, they become responsible for how they handle your data under their own privacy policy.

7. Your Rights

Under UK data protection law, you have the right to:

- Access the personal data we hold about you
- Ask us to correct or delete your data
- Withdraw your consent at any time
- Object to how we use your data

To exercise any of these rights, please contact us at admin@clearwayeducation.co.uk. We will respond within 30 days.

8. Complaints

If you have concerns about how we handle your data, please contact us at admin@clearwayeducation.co.uk.

You also have the right to complain to the UK Information Commissioner's Office (ICO) at www.ico.org.uk or by calling 0303 123 1113.

9. Changes to This Policy

We may update this policy from time to time. Any updates will be reflected on this page with a revised date.